

THE ART OF CARING CONVERSATION

Level One



Spiritual Care Center – Geisinger Medical Center
100 N. Academy Avenue, Danville, PA 17822
Across from the entrance to the Pine Barn Inn.

Four Monday afternoon sessions,
from 1:00 - 4:00pm,
April 5, 12, 19 and 26, 2010

*Instructor: Rev. Dr. Karl A. Polm-Faudre
Director of Education, Research and Outreach
Division of Spiritual Care
Geisinger Medical Center*

This four week, twelve hour training is the basic requirement for persons wishing to volunteer as a Geisinger Chaplain Assistant. Participation in the program, however, is open to interested persons, lay ministers, clergy as well as health and spiritual caregivers.

April 5, 2010

The Communicative Act

We will learn about the components of an interpersonal communicative event, where and how a communicative act can break down, and begin to explore how to communicate more effectively as a caregiver.

April 12, 2010

Influences on Effective Communication

This session will continue working on practical tools for being an effective communicator. Emphasis is on the listening and speaking domains of being a caregiver.

April 19, 2010

Religion, Spirituality, and Worldview

We will explore the relationship between religion, spirituality and worldview, especially as this understanding helps us choose appropriate and sensitive styles and methods of being a healing presence. There will be opportunity to consider how one's own faith has developed and grown, in order to respectfully companion another on life's journey, most notably during periods of suffering, dying, and grieving.

April 26, 2010

Summary Case Study

All the concepts and skills offered in the previous three workshop sessions will be applied to a chosen case study, with ample opportunity for analysis, evaluation and interpersonal sharing.

Registration: Limited Enrollment. Reservation absolutely required.

No text. Course handouts and media provided. Course fee: \$10.00. Scholarships available. Call Tina or the voice mail at 570-271-3700 and leave the workshop title, your name, contact phone number and email address in a slow, clear voice.

THE ART OF CARING CONVERSATION

Level Two



Spiritual Care Center – Geisinger Medical Center
100 N. Academy Avenue, Danville, PA 17822
Across from the entrance to the Pine Barn Inn.

Two Monday afternoon sessions,
from 1:00 - 4:00pm,
May 3 and 10, 2010

In response to the popularity of “The Art of Caring Conversation – Level One”, a six-hour “Level Two” class has been developed for Geisinger volunteer Chaplain Assistants and all interested persons, lay ministers, clergy, spiritual and healthcare providers who have successfully completed “Level One” training.

May 3, 2010

Deepening the Communicative Act

Components of an effective interpersonal communicative event, and spiritual care as a healing presence, will be reviewed and explored more deeply in response to questions, situations and encounters in the experience of caregivers present. Modeling and role-play will assure a concrete and practical application of materials considered.

May 10, 2010

Spiritual Care with Special Communities

This session will explore the needs when hospitalized of three special communities: (1) families marked by domestic violence; (2) limited or non-English speakers; and (3) the gay, lesbian, bisexual and transgender (GLBT) person. The form and manner of appropriate spiritual care will be addressed concretely to assure non-discrimination and the preservation of the integrity and dignity of each individual.

Instructor: Rev. Dr. Karl A. Polm-Faudre, Director of Education, Research and Outreach
Division of Spiritual Care, Geisinger Medical Center

Registration: Limited Enrollment. Reservation absolutely required.

Course fee: \$5.00. Scholarships available. No text. Course handout material provided.

To register, call Tina or the voice mail at 570-271-3700 and leave the workshop title, your name, contact phone number and email address in a slow, clear voice.

LISTENING

May be taken independently by any interested person, but also serves as:

The Art of Caring Conversation – Level III



LOCATIONS:

HHCHR

Henry Hood Center for Health Research
Intermediate Conference Room #4
Geisinger Medical Center
*Pass the Main Entrance and Foss Clinic,
on Center across from the Nursing Dorm.*

SCC

Spiritual Care Center – Geisinger Medical Center
100 N. Academy Avenue, Danville, PA 17822
Across from the entrance to the Pine Barn Inn.

Offered three different times on the following dates:

Monday, March 1, 2010 at 7:30-9:00pm – HHCHR

Monday, March 8, 2010 at 7:30-9:00am – HHCHR

Monday, May 24, 2010 at 1:00-2:30pm – SCC

This workshop is valuable for spiritual caregivers, nurses, healthcare providers, hospital volunteers, NODA volunteers, parish and lay ministers who desire to increase their listening sensitivity and skills.

The text and media presentation open a facilitated group discussion on 27 factors of successful listening as both a practical and healing art.

Instructor: Rev. Dr. Karl A. Polm-Faudre, Director of Education, Research and Outreach
Division of Spiritual Care, Geisinger Medical Center

Text: Miller, James E. (2003). *The art of listening in a healing way.*
Fort Wayne, IN: Willowgreen Publishing (260-490-2222)
ISBN 1-885933-35-5 (available from Amazon.com)
Participants are responsible for obtaining their own text before the workshop.

Registration: Limited Enrollment. Reservation absolutely required.
To register, call Tina or the voice mail at 570-271-3700 and leave the workshop title, your name, contact phone number and email address in a slow, clear voice.

HEALING PRESENCE

This workshop may be taken independently by any interested person, but also serves as:

The Art of Caring Conversation – Level IV



LOCATIONS:

HHCHR

Henry Hood Center for Health Research
Intermediate Conference Room #4
Geisinger Medical Center
*Pass the Main Entrance and Foss Clinic,
on Center across from the Nursing Dorm.*

SCC

Spiritual Care Center – Geisinger Medical Center
100 N. Academy Avenue, Danville, PA 17822
Across from the entrance to the Pine Barn Inn.

Offered two different times on the following dates:

Monday, March 15, 2010 at 7:30-9:00pm – HHCHR

Monday, June 7, 2010 at 1:00-2:30pm – SCC

This workshop is valuable for spiritual caregivers, nurses, healthcare providers, hospital volunteers, NODA volunteers, parish and lay ministers who desire to increase their listening sensitivity and skills.

The text and facilitated group discussion demonstrate how a difference can be made in the lives of others by learning to be present in a nurturing and healing manner.

Instructor: Rev. Dr. Karl A. Polm-Faudre, Director of Education, Research and Outreach
Division of Spiritual Care, Geisinger Medical Center

Text: Miller, James E. with Susan C. Cutshall (2001). *The art of being a healing presence: A guide for those in caring relationships.*
Fort Wayne, IN: Willowgreen Publishing (260-490-2222)
ISBN 978-1-885933-32-4 (available from Amazon.com)
Participants are responsible for obtaining their own text before the workshop.

Registration: Limited Enrollment. Reservation absolutely required.
To register, call Tina or the voice mail at 570-271-3700 and leave the workshop title, your name, contact phone number and email address in a slow, clear voice.